

This holiday season

**Call your family doctor
or care provider first**

Health concern?

Same-day urgent appointments
are often available

**Call 8-1-1,
HealthLinkBC,
available
24/7**

**Trusted health
advice?**

**Speak with your
pharmacist**

**Urgent medication
refill?**

They can often provide short-term
refills and other advice

**Check medimap.ca
for walk-in clinic wait
times and hours**

**Family doctor
not available?**

For West End/Downtown residents:
If same day, non-life-threatening care
is needed and your family doctor or
care provider isn't available, visit the
new urgent primary care centre at
1290 Hornby Street. For more info:
www.vch.ca/locations-services

**Call 911 or go
to the nearest
emergency room**

**Critical or
life threatening
condition?**

Request that a copy of your
medical reports be sent to
your family doctor. To check
average ED wait times for
your nearest hospital, please
visit: www.edwaittimes.ca

Choose the right care at the right place